

**CORR
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To Whom It May Concern:

I am the IT Administrator at Corr Cronin Michelson Baumgardner and Preece LLP, a civil litigation law firm of 20 attorneys based in Seattle, Washington. I have worked with Wilka Michaelson since April 1999. In her role as a consultant, Wilka was instrumental in deploying and providing continual support of the STI Legal software suite from version 11 through the current version 14.

Wilka's extensive experience in law firm book keeping practices coupled with her familiarity with computer networking technology has proved invaluable during software installations/upgrades, data migrations and establishing policies and procedures for troubleshooting and data backups. Recently, Wilka played a key role in developing the user protocols for the STI Taskbill module in preparing and transmitting the firm's electronic invoices.

In her dealings with end-users, Wilka takes a patient and pragmatic approach and takes the time to not only explain how and what needs to be done, but also the reasons why certain steps are taken. Wilka is intimately familiar with the STI interface and is quick to share her knowledge by setting-up or documenting shortcuts for users to enter data or prepare reports from the system.

In summary, Wilka's experience, skill-set and inter-personal skills are a tremendous resource for those considering a STI product solution as well as those with established STI systems.

Very truly yours,

**CORR CRONIN MICHELSON
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